

Disclaimer/Cookies

Disclaimer

Information published on Eyestore's website is intended only as general information and does not constitute and must not be used as legal advice. There is a risk that the contents may not be complete or may not have been fully updated. Information on this website is used at the user's own risk.

About cookies on the website

We use cookies on our website (www.eyestore.gr). A cookie is a text file stored on a website visitor's computer. There are two types of cookies: 1) a permanent cookie remains on the visitor's computer for a specified period of time and 2) a session cookie is temporarily stored in the computer's memory during a user's visit to a website. Session cookies disappear when you close your browser.

We use cookies for purposes such as improving the user experience on our website. By using our website, you consent to our use of cookies in accordance with this Cookies Policy. If you do not wish to accept cookies, you can change the settings in your browser to automatically refuse cookies or to inform you each time a website requests permission to store a cookie. You can also use your browser to delete previously stored cookies. See your browser's help pages for more information. Please note that if you choose not to accept cookies, the functionality of the website may be restricted.

Google can transfer this information to third parties if required by law or when those third parties process the information on Google's behalf. For further information on Google Analytics and how Google processes information, please refer to Google's privacy policy. You can install an add-on in your browser if you do not want your visit to our website to be shown in the statistics. The add-on is available for the Internet Explorer, Chrome, Firefox, Safari and Opera browsers.

Privacy Policy

Your privacy is important to us. This notice explains our online information practices and the choices you can make about the way your information is used at our Website www.eyestore.gr).

Eyestore.gr is committed to protecting and respecting your privacy. We are aware of the concerns which exist over the security of information which you provide to us (both over the internet and otherwise). We may obtain, use, process and disclose personal data about you in order to carry out our instructions and for other related purposes including updating and enhancing our client's records, analysis for management purposes and statutory returns, crime prevention and legal and regulatory compliance. We will only use contact details provided to us for marketing our services only if you have expressly consented to receiving such communication. If you have not consented to marketing, contact details will only be used for the purposes of providing our services to you.

The information we collect

We do not collect personally identifiable information about you - such as your name, address, telephone number, fax number, e-mail address, etc. – unless you choose to fill out a 'Contact Us', to place an order, or to email us directly.

We do automatically collect certain non-personally identifiable information when you visit our site – such as the type of browser you are using, the type of operating system you are using, and the domain name of your Internet service provider.

Personal information that we hold will include:

- a. Personal data that you submit to us via the Eyestore's website and/or might include: email address, forename(s), surname(s), former names, aliases, date of birth, device ID, primary residential address, occupation, nationality, country of birth, service address for documents, ID images and face images if applicable.
- b. Personal information that we collect automatically via the website. When registering an account with us, we may collect data that identifies the type of mobile device you have, IP address, and other system activity.

We collect this information for the purposes of ID verification and conducting politically exposed person (PEP) and international sanctions checks against third party systems. We also use the information to check for potential identity theft and online fraud. Our service providers that process your personal data on our behalf for the purposes of these checks are bound by confidentiality and are not permitted to use your personal data for any other purposes. They also do not store any of your personal data long-term.

We will comply with all relevant laws including The General Data Protection Regulation (Regulation (EU) 2016/679) ("GDPR") (as amended from time to time). For the purposes of the aforementioned Regulation, the controller is Eyestore.gr. During the course of our instructions it

is likely that it will be necessary to transmit elements of your data to jurisdictions which do not offer such protection as is afforded within the European Union, the transfer to which you hereby consent to.

We disclose personal data to law enforcement insofar as it is required by law or is strictly necessary for the prevention, detection or prosecution of criminal acts and fraud. We may need to further disclose personal data to competent authorities to protect and defend our rights or properties, or the rights and properties of our business partners.

How we normally use information about you

We use non-personally identifiable information to analyze site usage (such as aggregated information on the pages visited by our users), which allows us to improve the design and content of our site.

In the ordinary course, we use personally identifiable information you provide solely to respond to your inquiry or process an order you have completed on various sections of our Web site.

We will not contact you about other matters, unless you specifically request it, nor will we share, rent, or sell your personally identifiable information outside Eyestore.gr, except where we are required to share your information with any third parties who provide services on our behalf.

However, it is possible, though unlikely, that we might be forced to disclose personally identifiable information in response to legal process or when we believe in good faith that the law requires it, for example, in response to a court order, subpoena or a law enforcement agency's request.

Also, we cannot guarantee the privacy of personal information you transmit over the web or that may be collectable in transit by others, including contractors who provide services to us.

Cookies

Our website uses cookies. A cookie is a text-only string of information that a website transfers to the cookie file of the browser on your computer's hard disk so that the website can remember who you are. A cookie will typically contain the name of the domain from which the cookie has come, the "lifetime" of the cookie, and a value, usually a randomly generated unique number. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site and services.

We may use cookies in the following ways:

- Where they are essential to make our site work
- To enable the personalisation features on our site (which give you the ability to recall recently viewed pages and see information which you have input on line)
- To compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our site. We cannot identify you personally in this way.

For detailed information about cookies and how they are used on our website, see our Cookies Policy.

Disabling/enabling cookies

You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled. For further information about disabling or blocking cookies, please see 'Can I withdraw my consent?' in our Cookie Policy.

Our commitment to security

We employ security measures to prevent unauthorized access to information that we collect online. However, we cannot guarantee the security of your personal information.

How to contact us

If you have any questions or concerns about the privacy policy for Eyestore.gr or its implementation, you may contact us at info@eyestore.gr. If at any time you decide that we should no longer hold any of your personal data, or wish to change the use to which any such data can be put, please let us know by emailing us at info@eyestore.gr.

You have the right to review the personal information that we keep about you. You can send a request to receive an overview of your personal data by emailing us at info@eyestore.gr. To expedite handling please use the subject line "Requesting personal information". If your data is inaccurate or if you believe we are no longer entitled to use your personal data or have questions on how your data is used, please contact us at info@eyestore.gr. You have the right to request that your personal information be removed from our systems by contacting us at info@eyestore.gr using the subject line "Requesting account deletion". We will be in touch with you to discuss any data retention for compliance with legal regulations and set a date for removal of your data.

The processing of your personal data is controlled by Eyestore.gr

In using our websites and/or applications, you consent to the collection and use of this information by Eyestore.gr in the ways described above. If you decide that you do not consent to our privacy policy, please discontinue using our services.

Revisions to our Privacy Policy

We reserve the right to revise this policy or any part of it from time to time. Please review the policy periodically for changes.

Data and IT security

Eyestore.gr follows industry best practices for security in all areas. This includes formal onboarding and exit procedures for staff, robust logical access controls, strong password policies

and tight physical and environmental security. Only authorised personnel are permitted to access personal data in the course of their work. Data leak prevention is augmented by careful asset management and encryption of all remote access sessions and corporate mobile devices. The network perimeter is secured by a multi-tiered firewall structure; internal systems are comprehensively covered by anti-virus software; and an intrusion detection system and other vulnerability monitoring tools are also in place.

Only best-of-breed hardware and software systems are installed, including for email security, document management, network security and mobile device management. Data is backed up frequently and backups rotated in accordance with a strict schedule. All backups are encrypted, and off-site copies are transported and stored by specialist service providers.